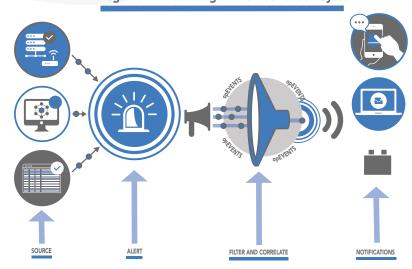
opEvents

FirstWave

Centralized Log and Event Management

Log and Event Management Notification System



Automate, Control, Lead - opEvents is an industry leading event management system based on the Information Technology Infrastructure Library (ITILv3) best practices for service management. A multi-level event manager, opEvents automates event handling through extendable policies that enrich, correlate, organize and manage all the events in your environment. This will reduce mean time to resolution (MTTR), shorten outages, improve overall performance while reducing the cost of managing your IT environment. opEvents allows you to automate the diagnostics of your events and leverages intelligent automation to remediate your events. Using process automation, you can improve your service level while maintaining a more reliable network.



Visibility Without Noise

Gain visibility into your network health and performance without being overwhelmed with notifications.



Flexible Event Management

Monitor and report on events from many sources including SYSLOG, SNMP TRAP, LOG FILES and the opEvents RESTful API.



Tailored Business Policies

Identify the event, enrich the data stream and generate detailed notifications that reflect your business environment. Use opEvents to resolve events automatically



Event & Log Data Consolidation

Bring all your troubleshooting and event information into one handler. Enrichment, correlation and a single pane of glass help event handling, while simultaneously lowering the amount of notifications.



Licensed By The Node

opEvents is licensed by the number of nodes that are monitored not the quantity of events created, no surprises with billing.



Technical Service Desk

opEvents allows you to add a status to an event while troubleshooting. All information is at your fingertips to reduce mean time to resolution.